



Thank you for your commitment to  
**ALWAYS**  
providing exceptional care

*Lindsey Chardoulidas*

I want to take the opportunity to acknowledge an incredible act of kindness I witnessed by Lindsey. She often goes above and beyond for her patients and coworkers, whether it be scheduling flexibly to accommodate patient's schedules, buying little treats for regular patients and coworkers, anticipating others needs, and problem solving on all levels. In particular was a day last week where I just thought wow - that's just REALLY NICE. A regular patient of ours called our office and said he was coming out for lab work. He does not walk well, uses oxygen, and was coming alone. He said could you come get me when I get to the hospital. Lindsey didn't even hesitate. She said sure, I'll watch out the window and come get you when I see you. I almost thought she was kidding! But she hung up the phone, got on the computer and registered the patient for lab, then watched out the window for his vehicle. He pulled up shortly later and parked, and she went out with a wheelchair to grab him. Did I mention it was absolutely POURING rain. One of those days where it was sheets of rain and zero visibility. She ran out there and got him inside as fast as she could and took him to lab, then made sure he got back to his car.

I was impressed. She could have simply called down to lab to relay the message (and avoid the soaked clothes) but she decided he trusted us enough to call us directly so she wanted to follow through. Lindsey is willing to help out wherever and whenever needed and is a fantastic example of a team player in our culture at HCMH.



**Congratulations Lindsey on being  
Humboldt County Memorial  
Hospital's Healthcare Hero!**